

UNC Student Surveys: 1999-2000

Academic, Student, and Administrative Services

Data from

- **Sophomores surveyed spring 2000**
(Response rate = 72.5% of all 2nd-semester sophomores.)
- **Graduating seniors surveyed spring 2000**
(Response rate = 67.9% of all graduating seniors.)



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Academic, Student, and Administrative Services

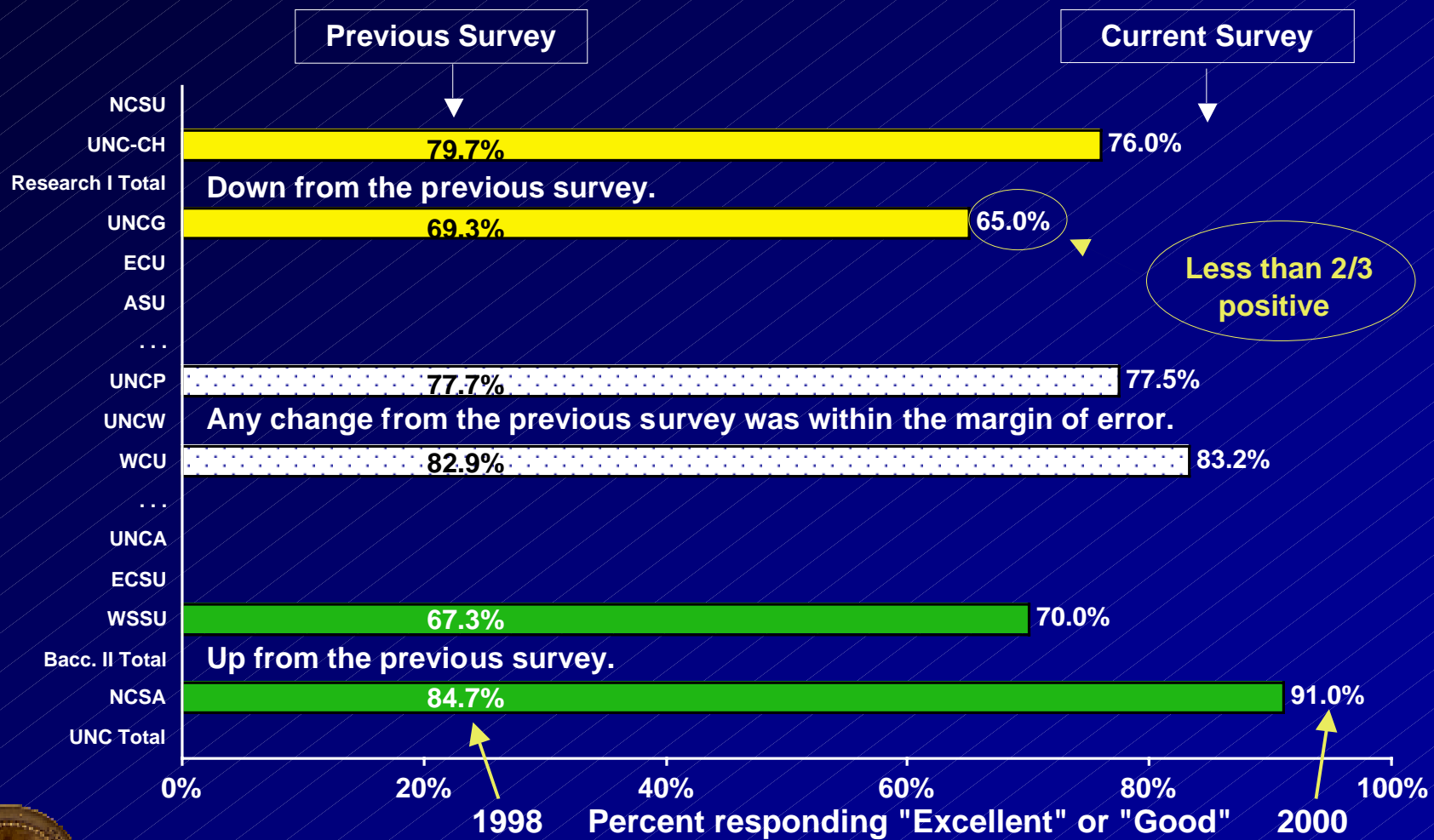
- **Academic:**
 - Skill labs/tutoring (soph only)
 - Library
 - Technology
 - Campus bookstore (soph only)

- **Student:**
 - Student health service
 - Counseling (not career)
 - Residence life
 - Recreational/extra-curricular
 - Community service opportunities
 - Leadership skill opportunities

- **Administrative:**
 - Registration services
 - Financial aid services
 - Food service
 - Business services



Explanation of Conventions in the Graphs



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Academic Services

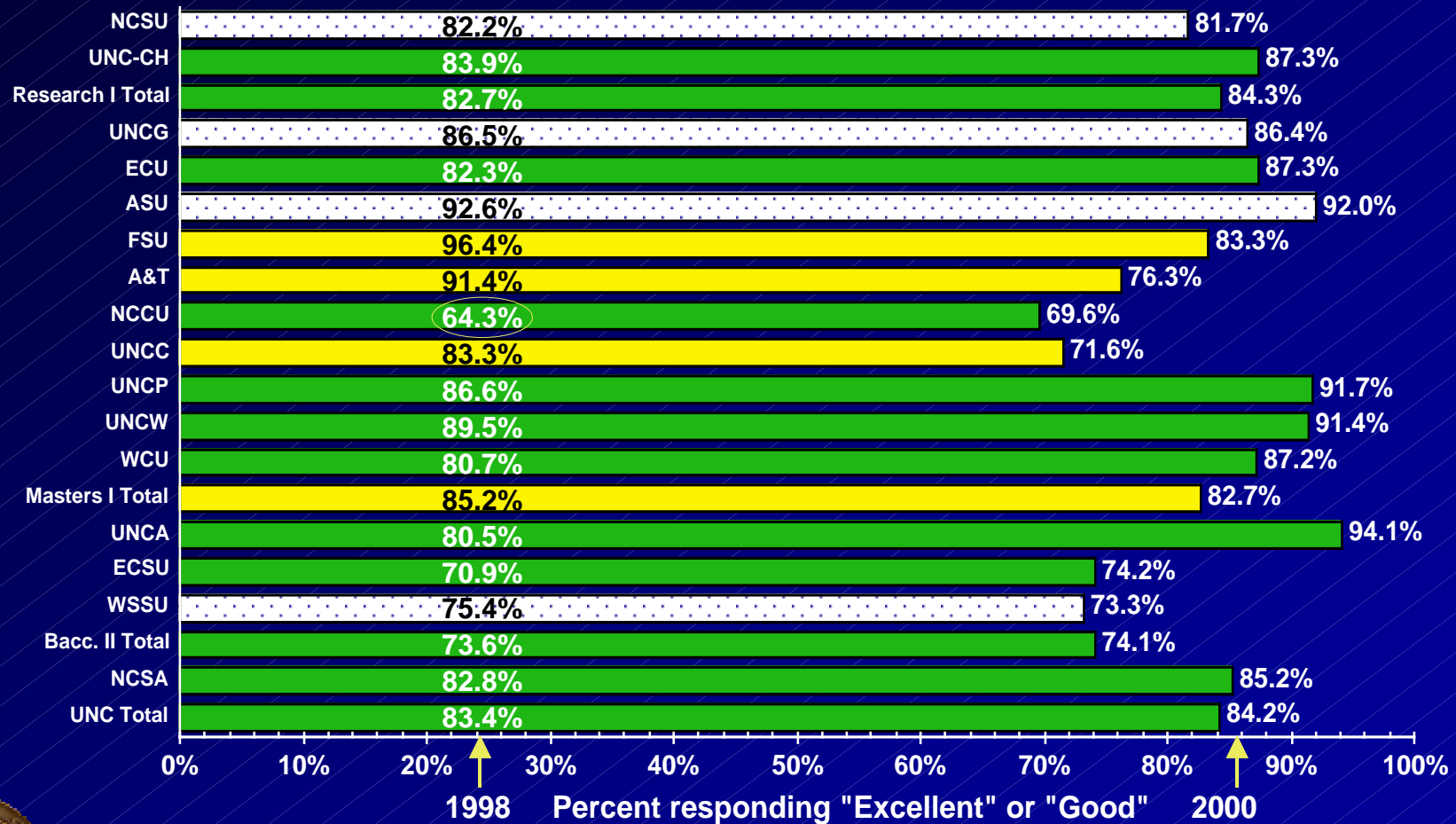
**(Lower-division versus
upper-division experience)**



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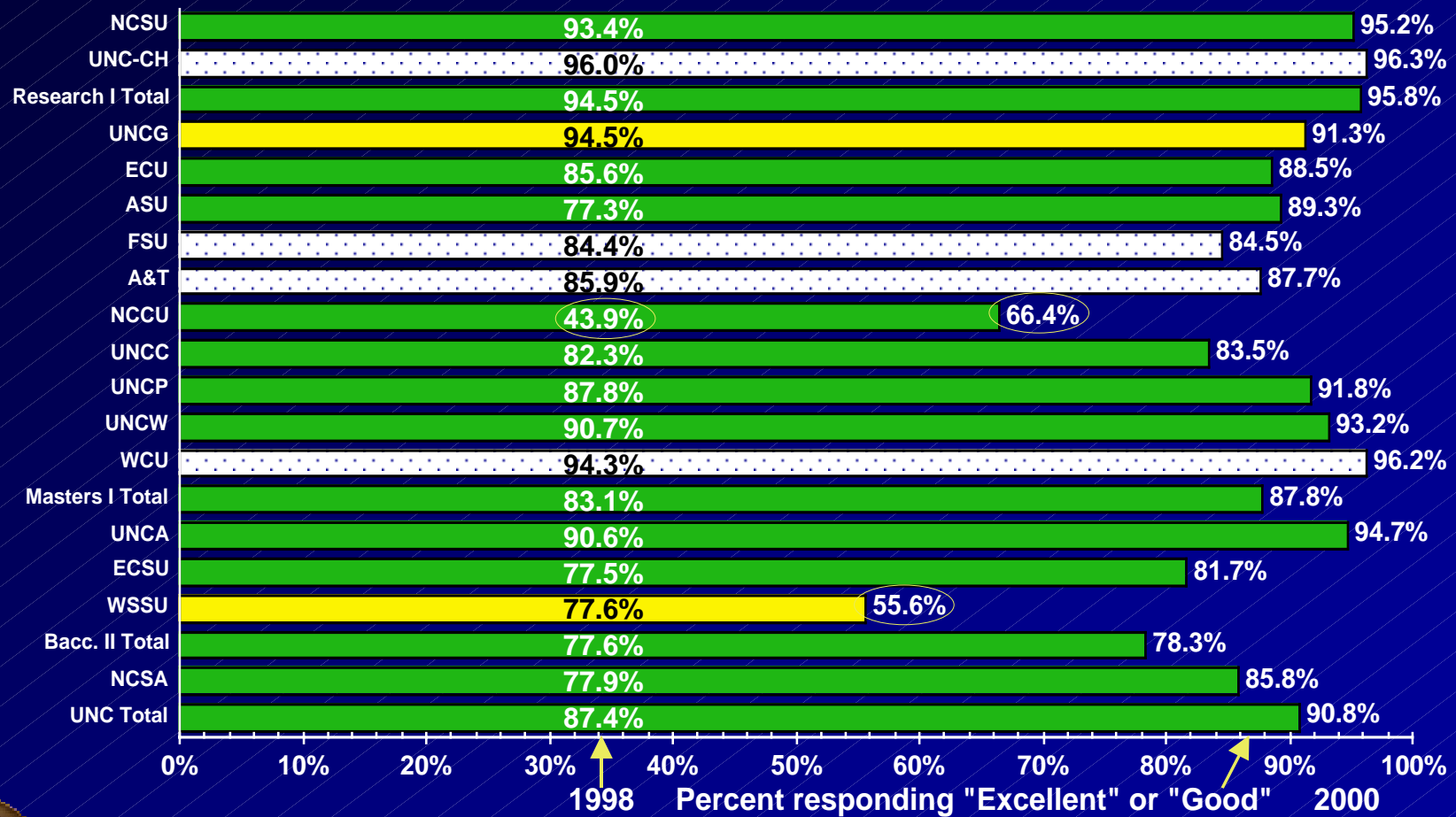
UNC-OP ProgAssess/O/10-10-00

Sophomores: Based on your experience so far, how would you evaluate academic skill labs/tutoring services overall?



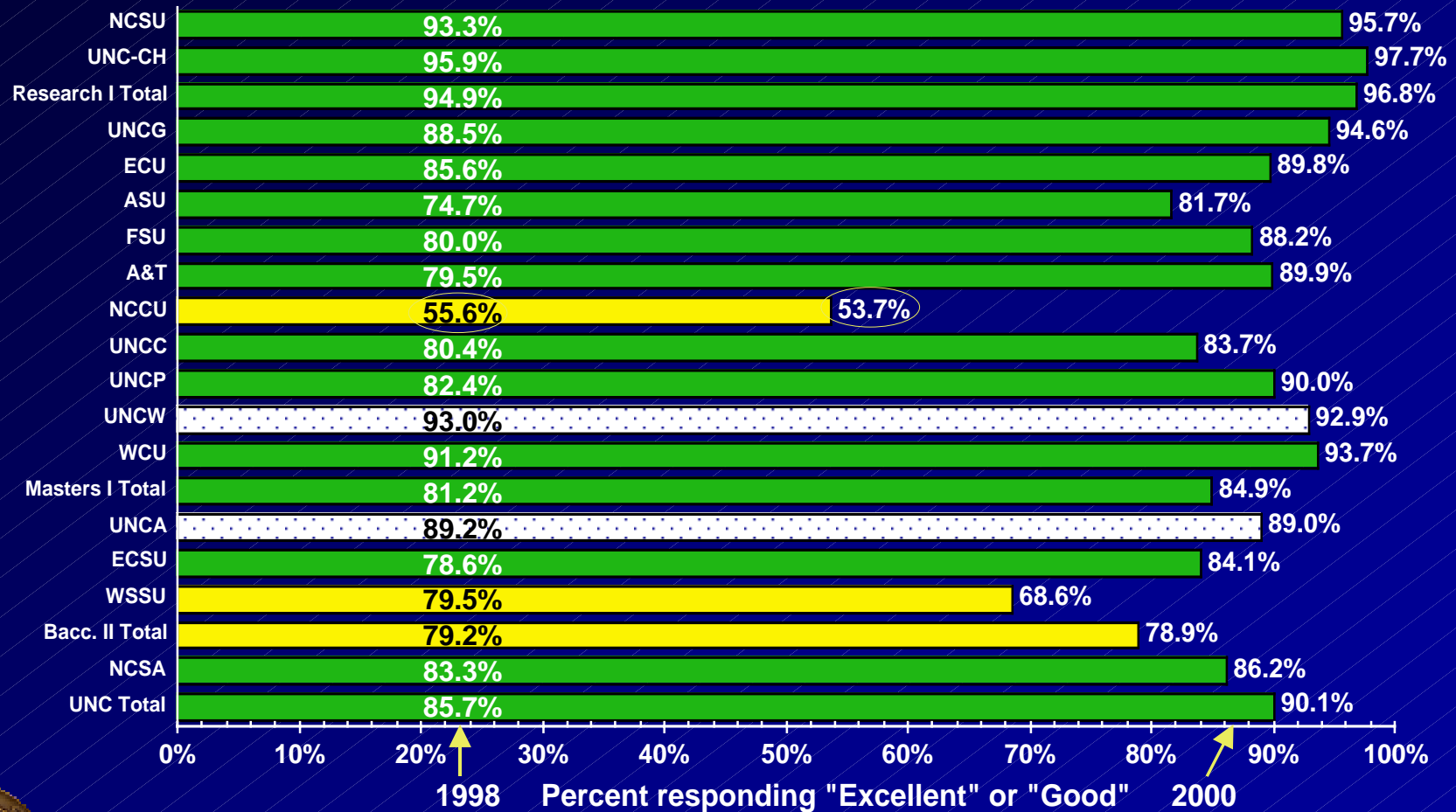
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Sophomores: Based on your experience so far, how would you evaluate library services overall?



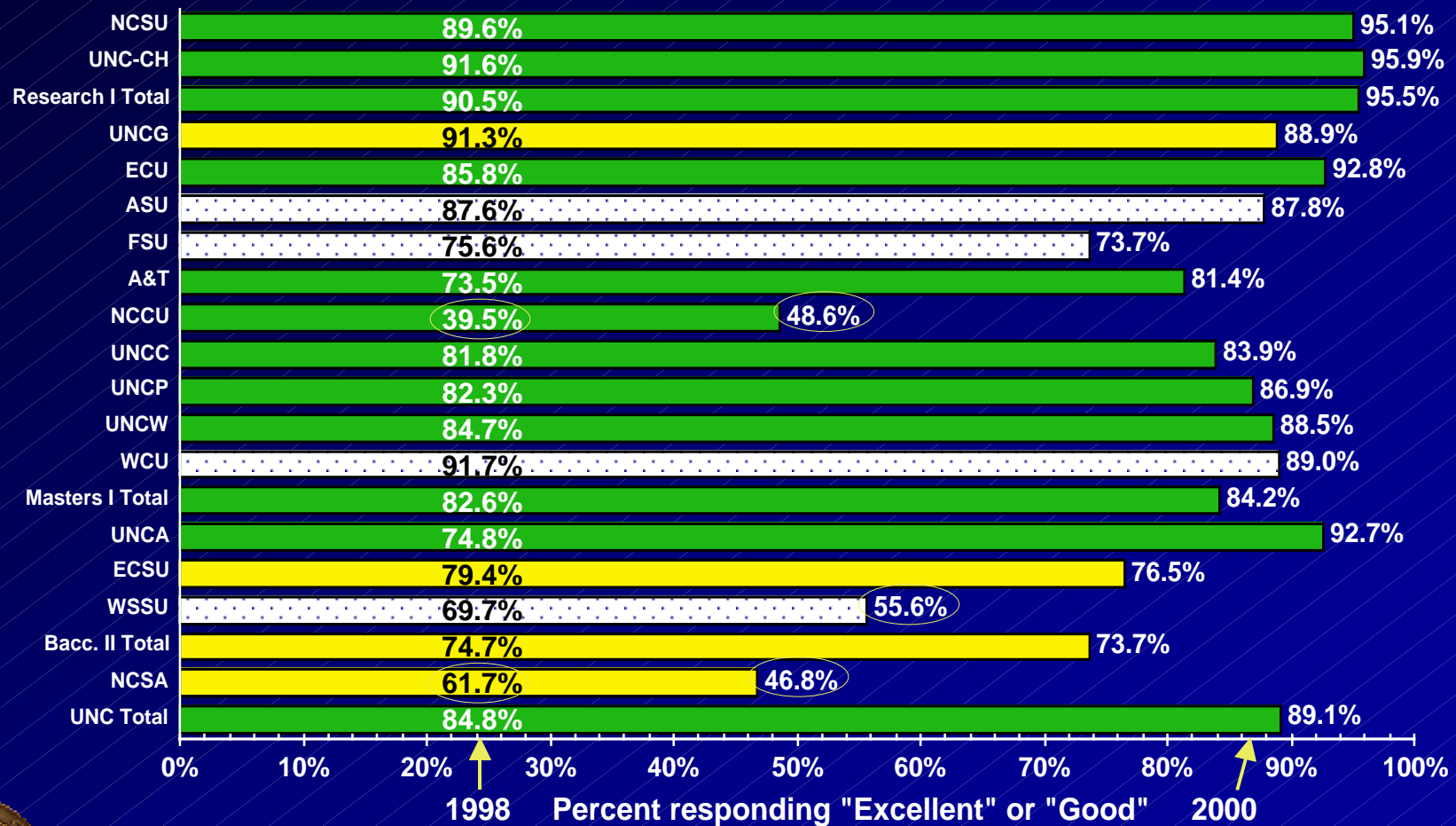
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Seniors: Based on your last two years on this campus, how would you evaluate library services overall?



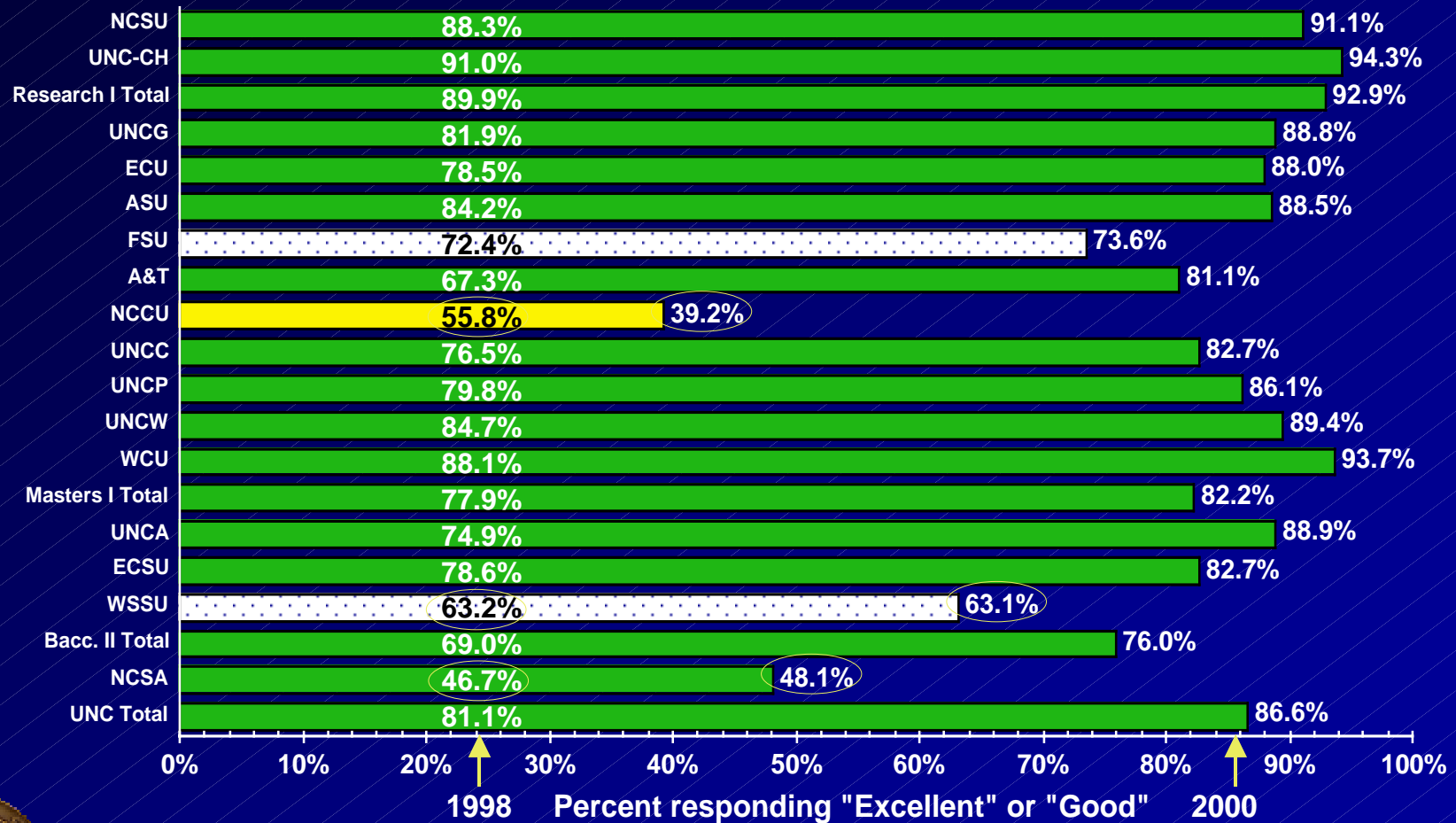
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Sophomores: Based on your experience so far, how would you evaluate technology services overall?



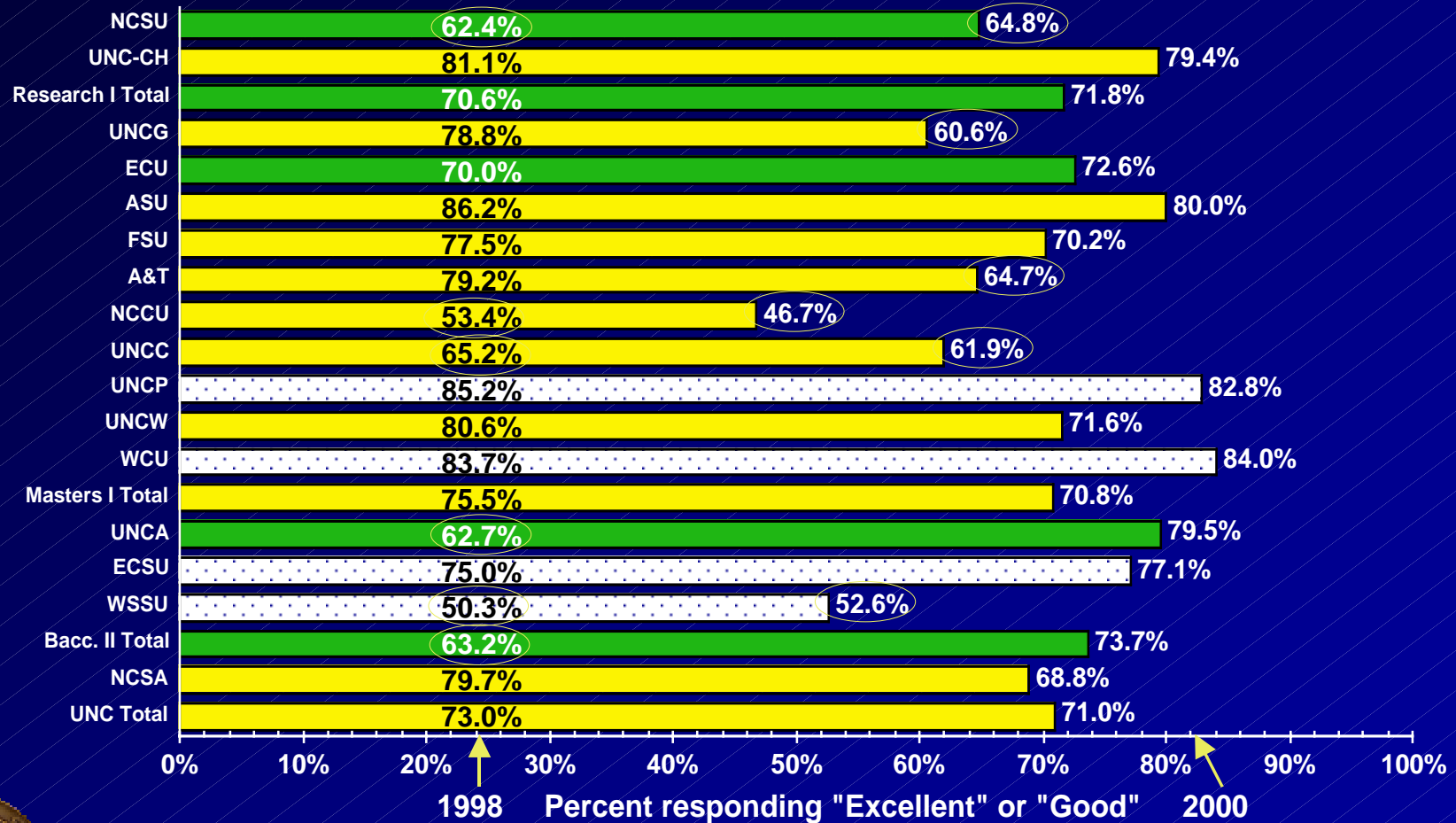
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Seniors: *Based on your last two years on this campus, how would you evaluate technology services overall?*



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Sophomores: Based on your experience so far, how would you evaluate timely availability of textbooks, computer supplies, and other course materials provided by the campus bookstore?



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Student Services

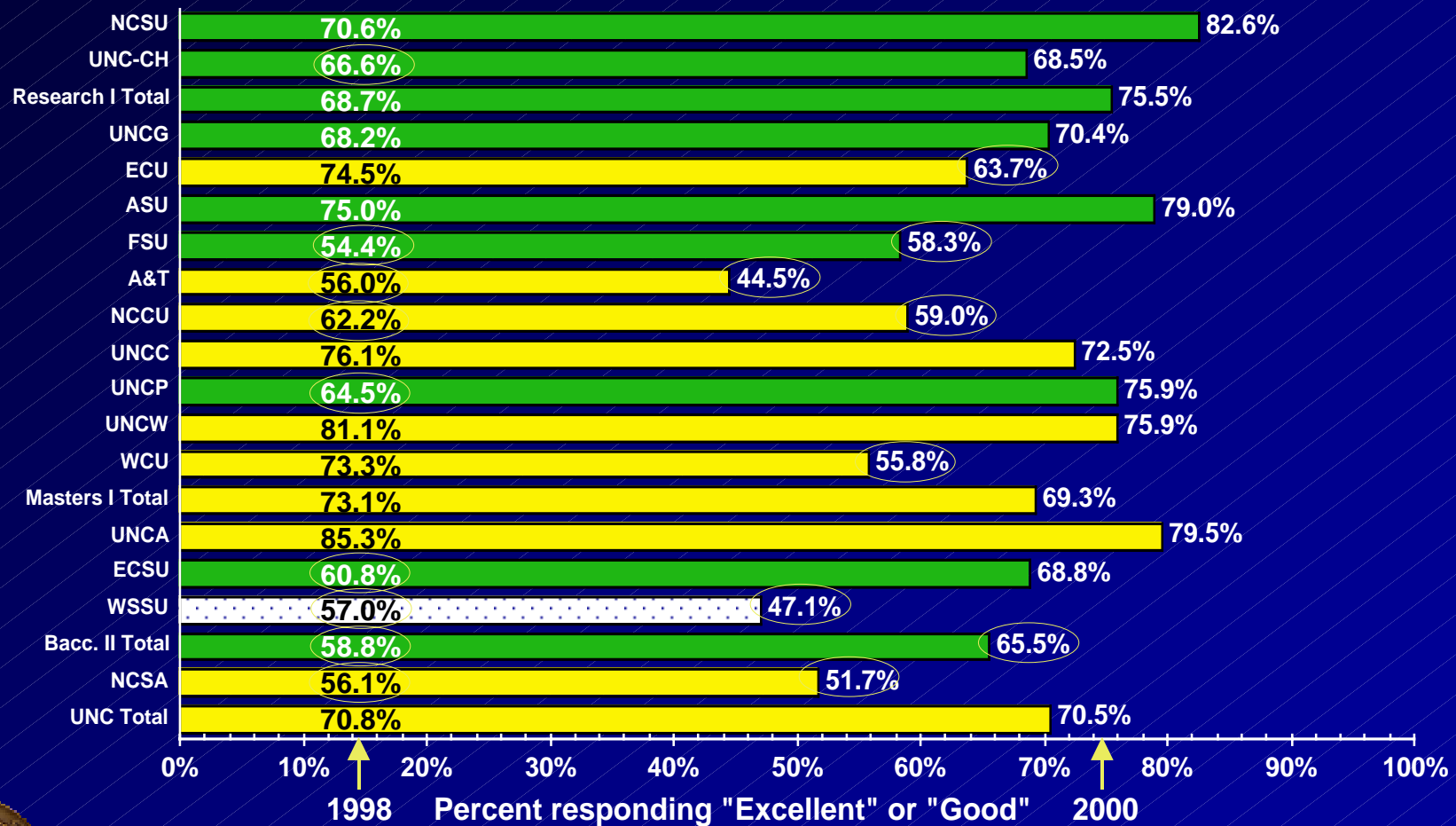
**(Lower-division versus
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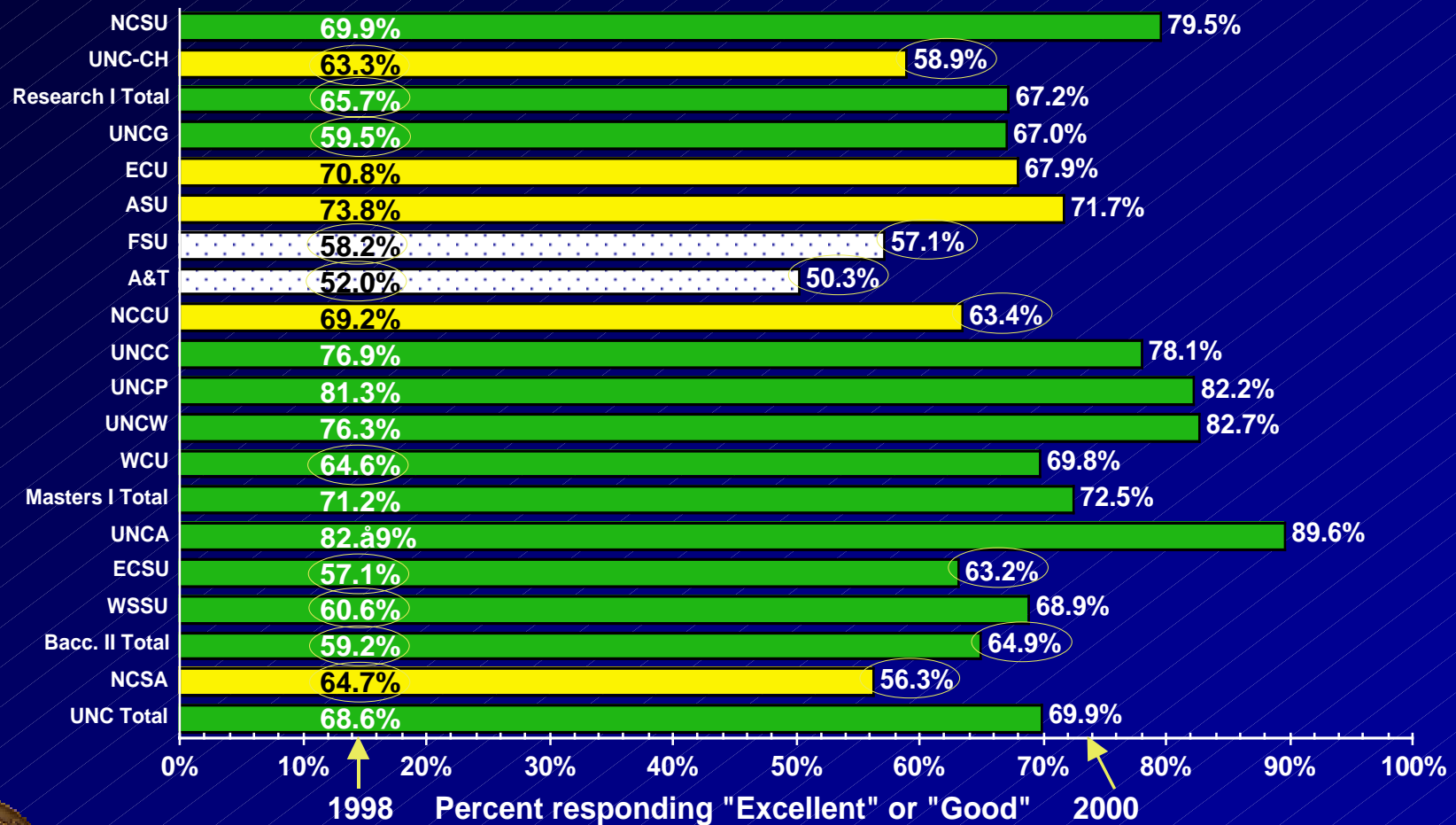
UNC-OP ProgAssess/O/10-10-00

Sophomores: Based on your experience so far, how would you evaluate campus health services?



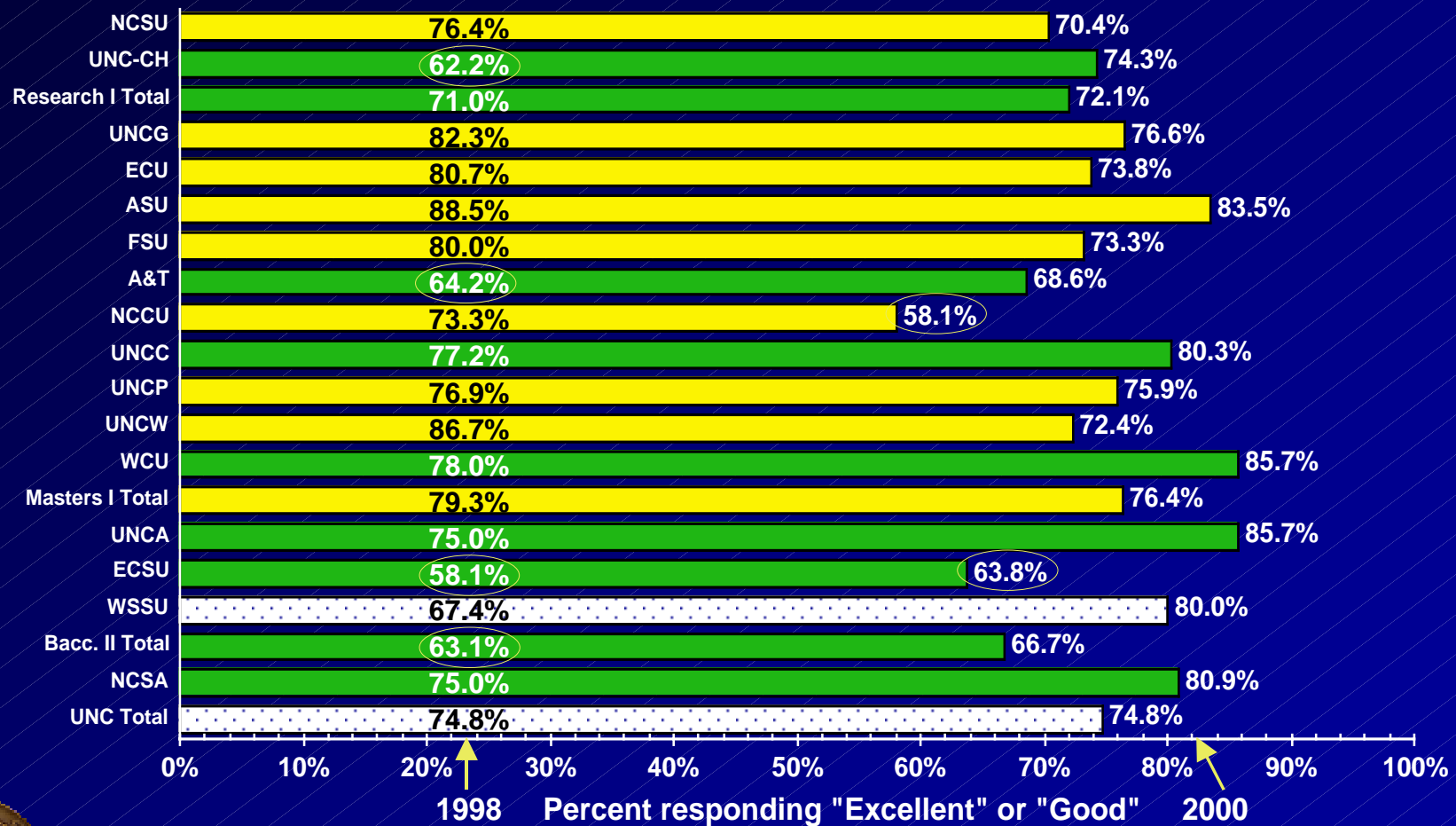
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Seniors: Based on your last two years on this campus, how would you evaluate campus health services?



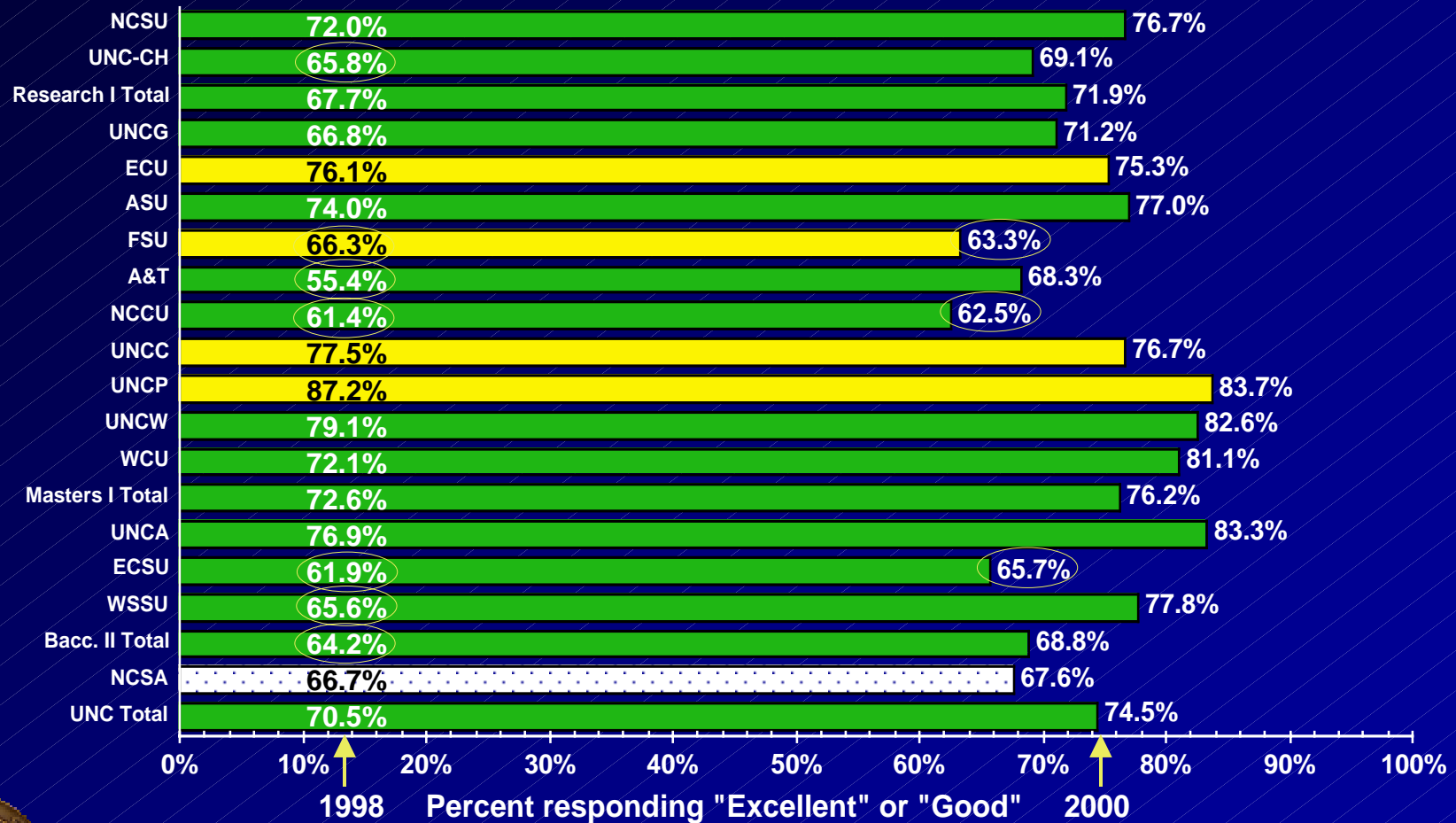
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Sophomores: Based on your experience so far, how would you evaluate campus counseling (not career) services?



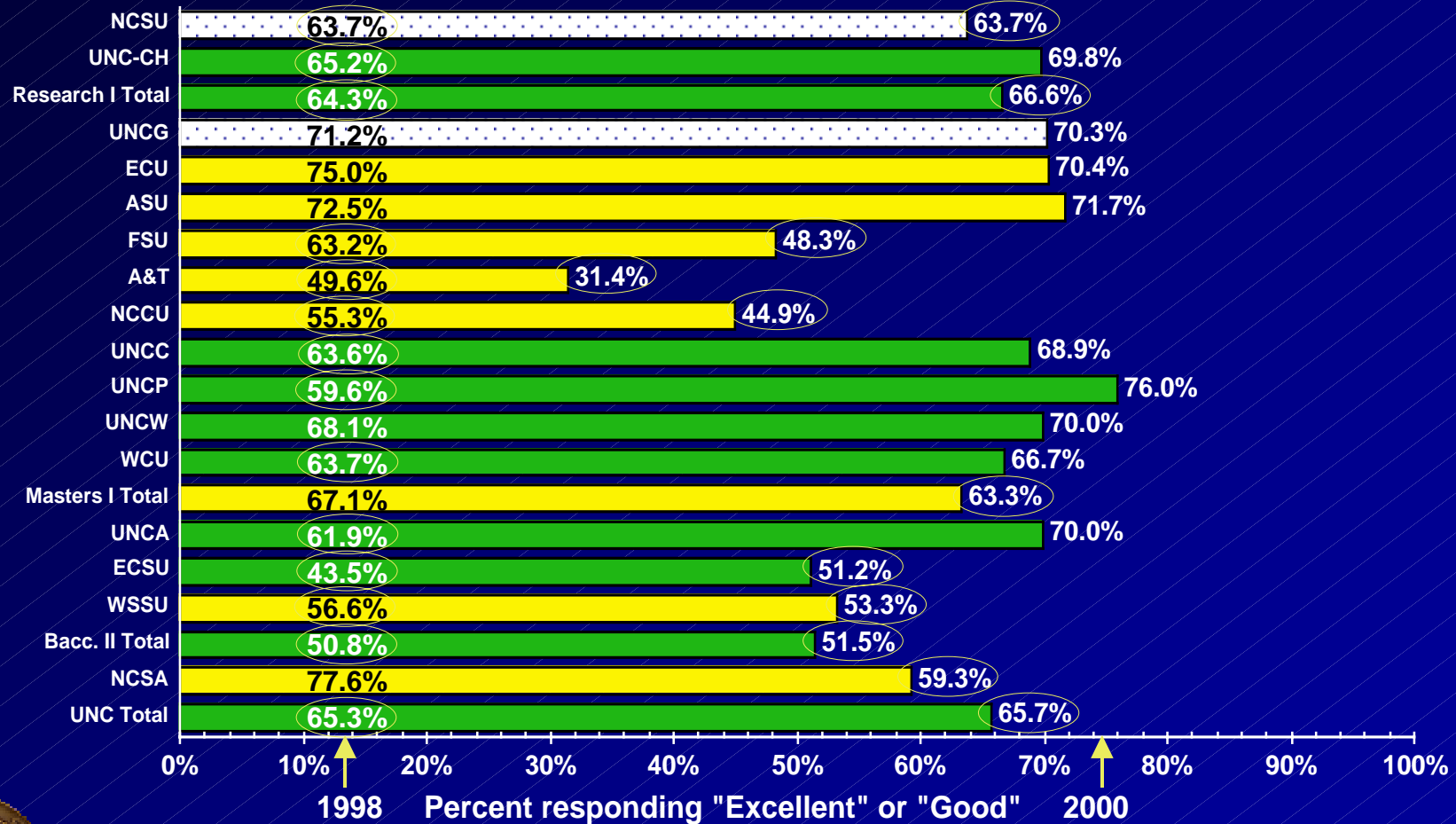
The University of North Carolina General Administration

Seniors: Based on your last two years on this campus, how would you evaluate campus counseling (not career) services?



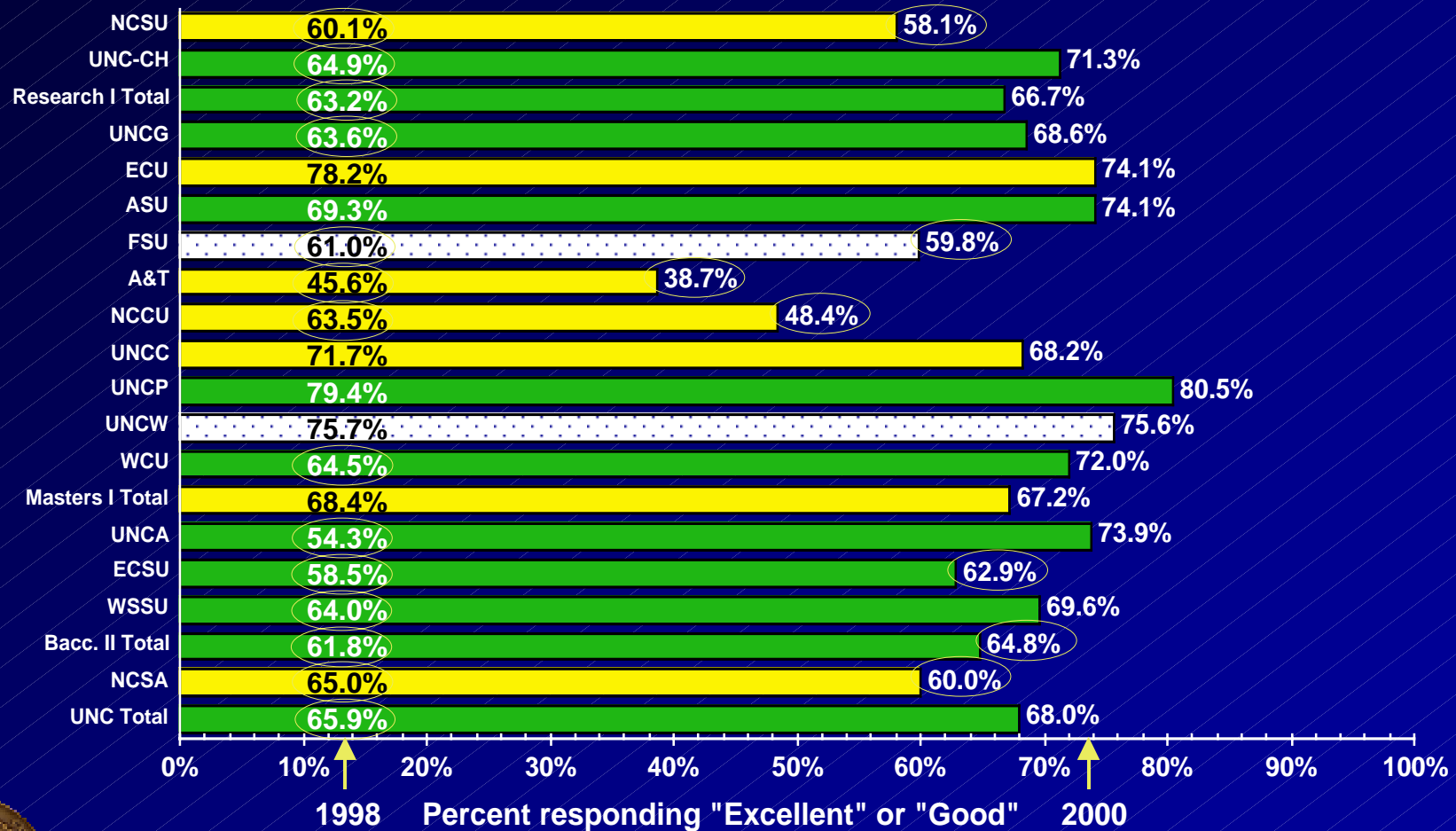
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Sophomores: Based on your experience so far, how would you evaluate campus residence life programs for students living in University-owned housing?



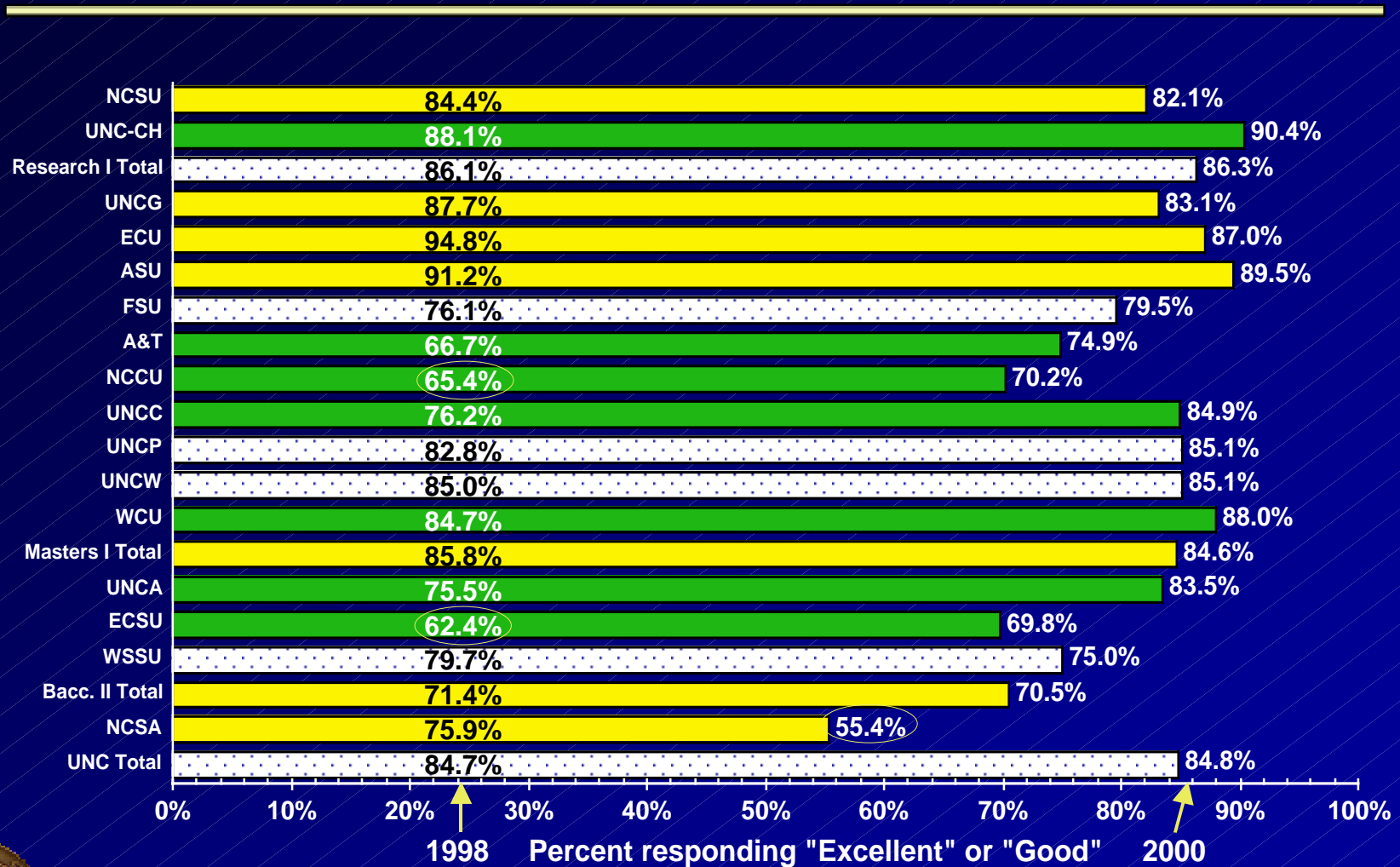
The University of North Carolina General Administration

Seniors: Based on your last two years on this campus, how would you evaluate campus residence life programs for students living in university-owned housing?



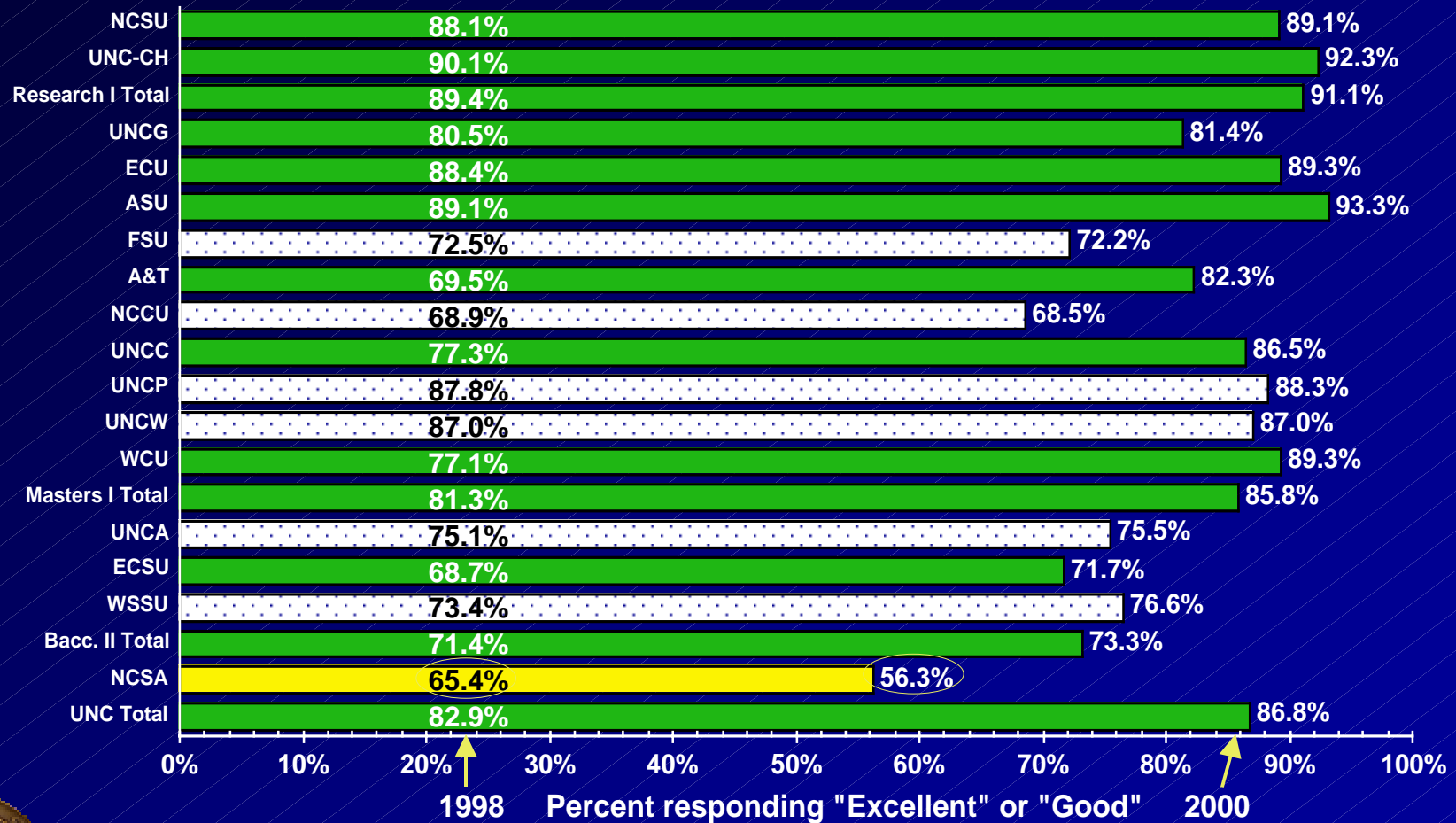
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Sophomores: Based on your experience so far, how would you evaluate opportunities to participate in campus recreational and other extra-curricular activities?



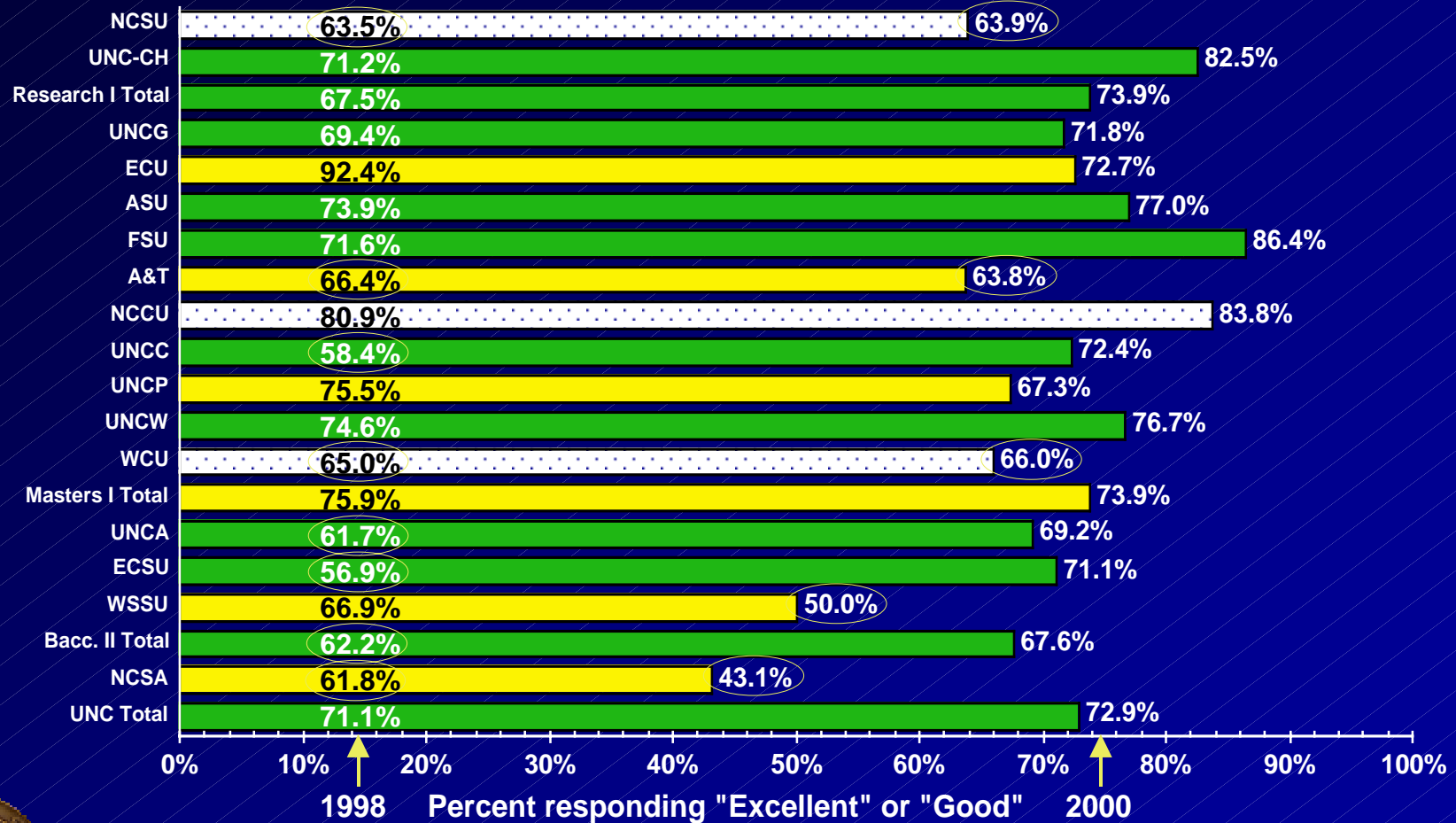
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Seniors: Based on your last two years on this campus, how would you evaluate opportunities to participate in campus recreational and other extra-curricular or co-curricular activities?



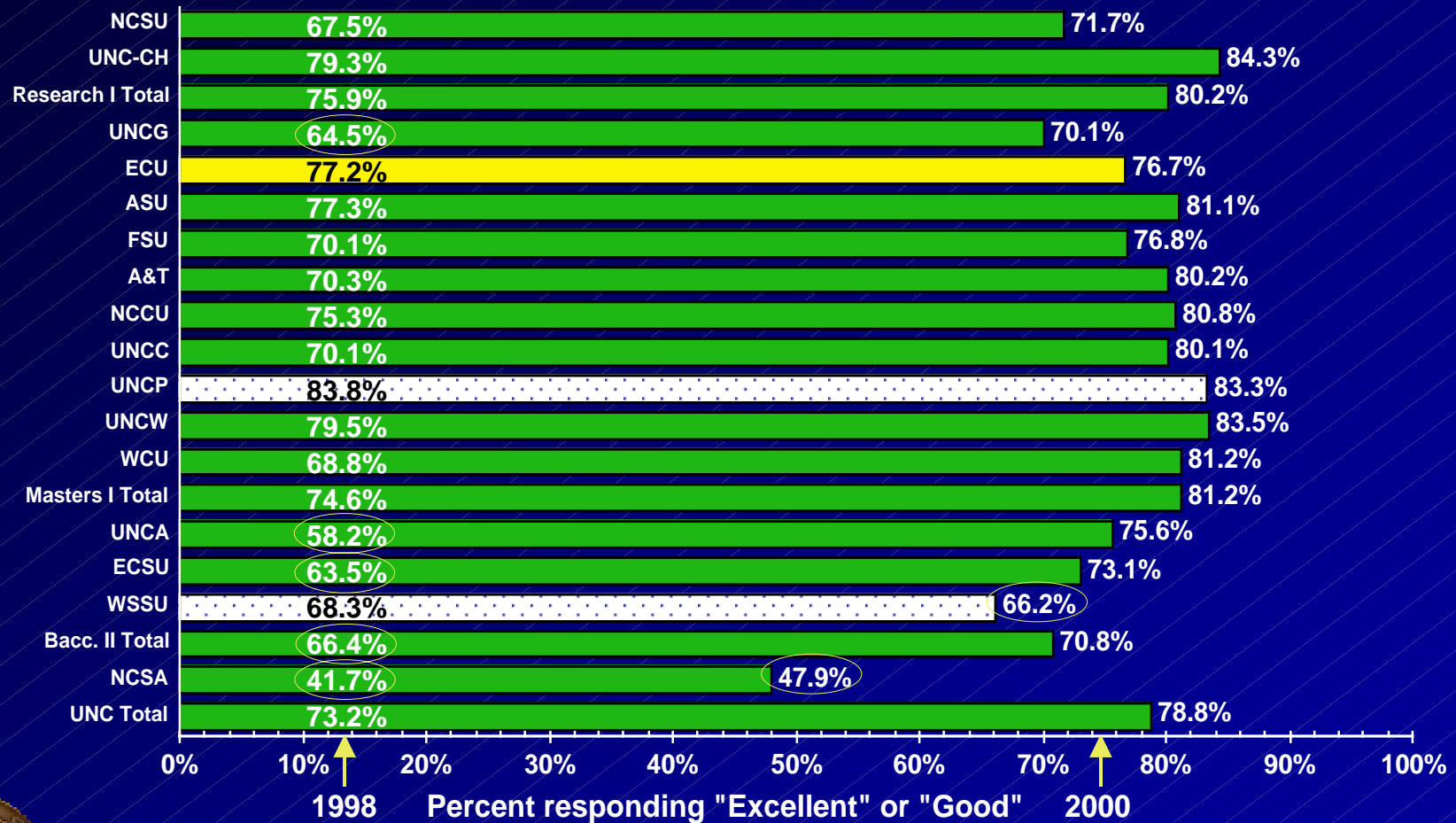
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Sophomores: Based on your experience so far, how would you evaluate opportunities to participate in community service projects?



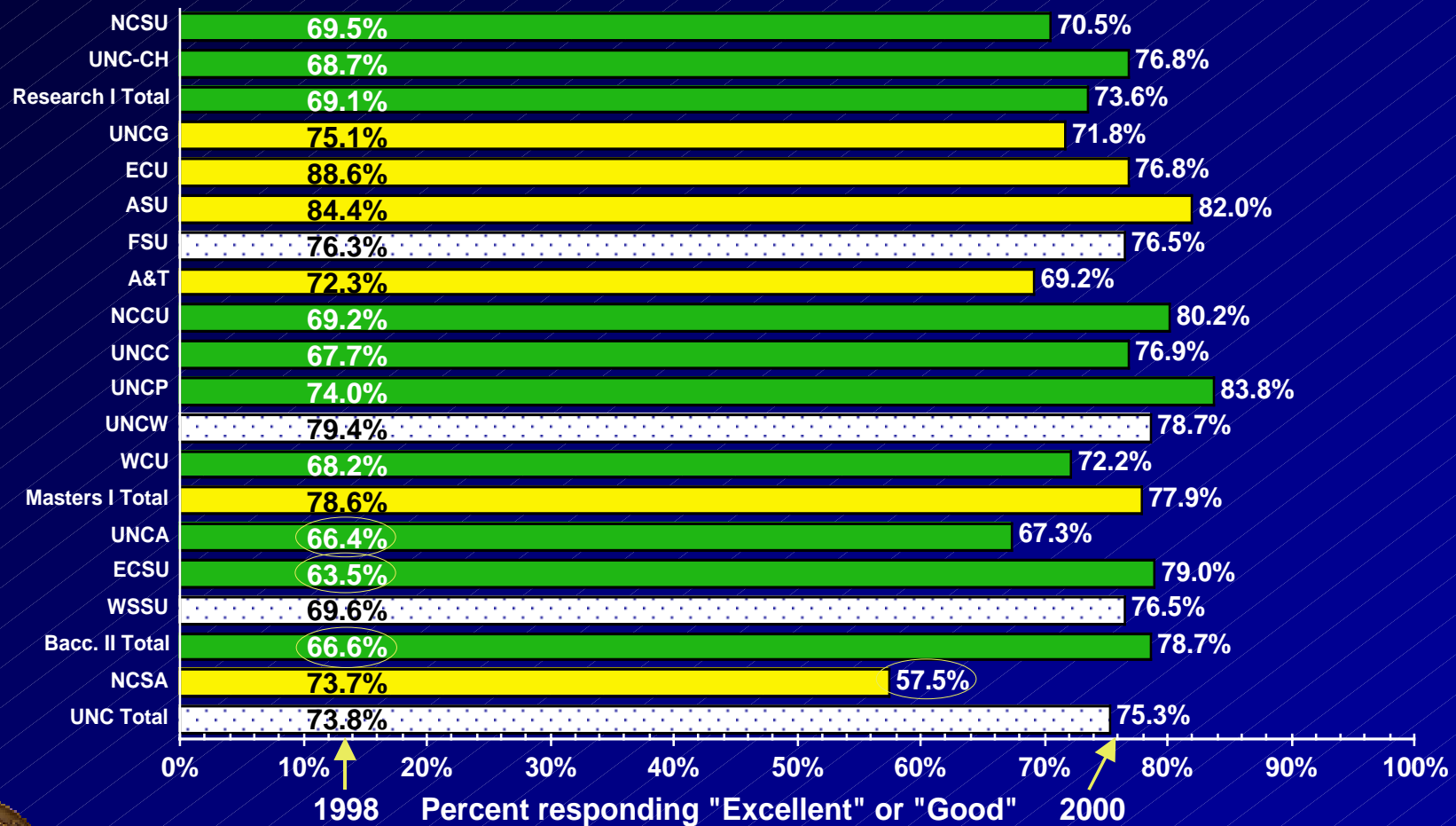
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Seniors: Based on your last two years on this campus, how would you evaluate opportunities to participate in community service projects?



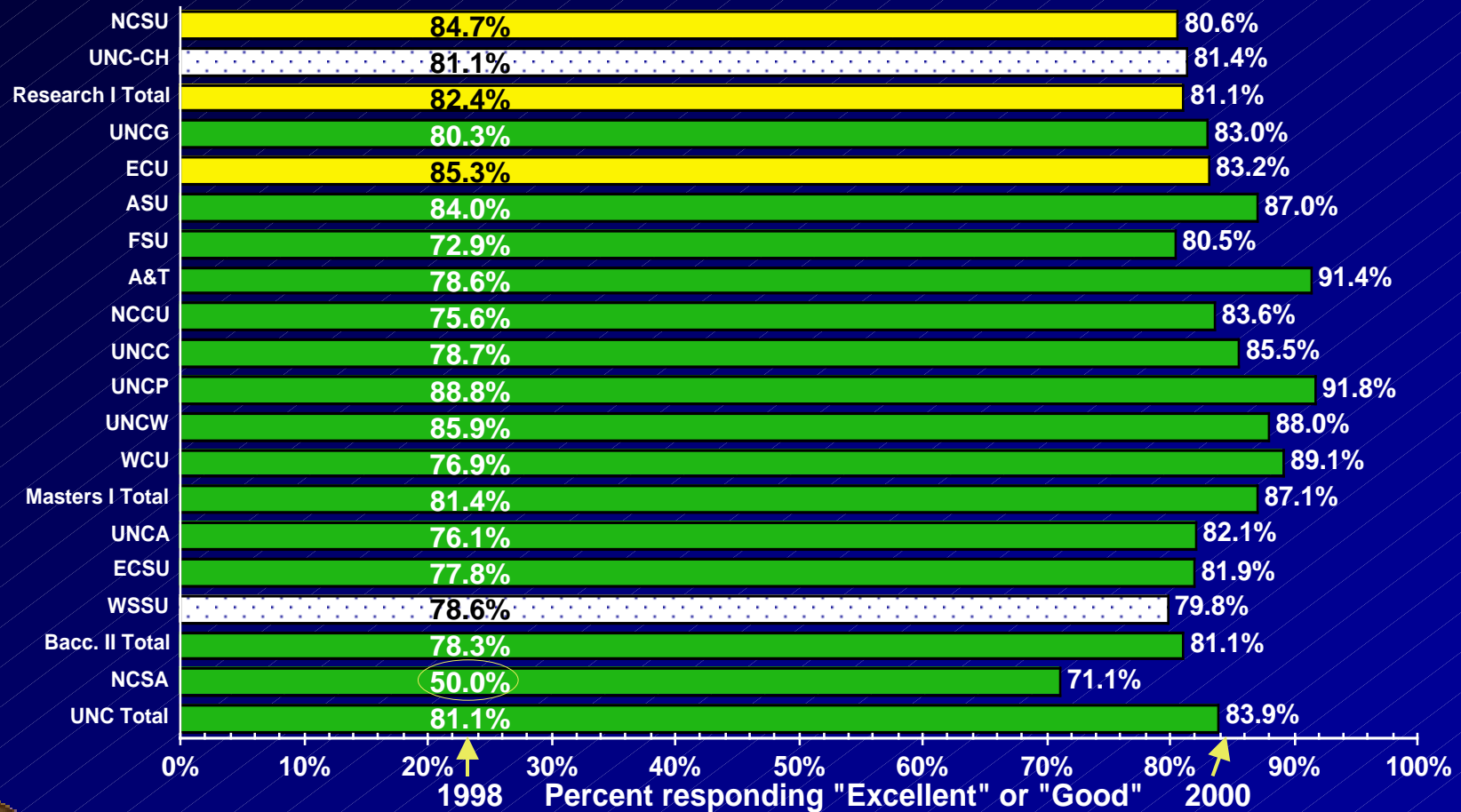
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Sophomores: Based on your experience so far, how would you evaluate opportunities to develop leadership skills?



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Seniors: Based on your last two years on this campus, how would you evaluate opportunities to develop leadership skills?



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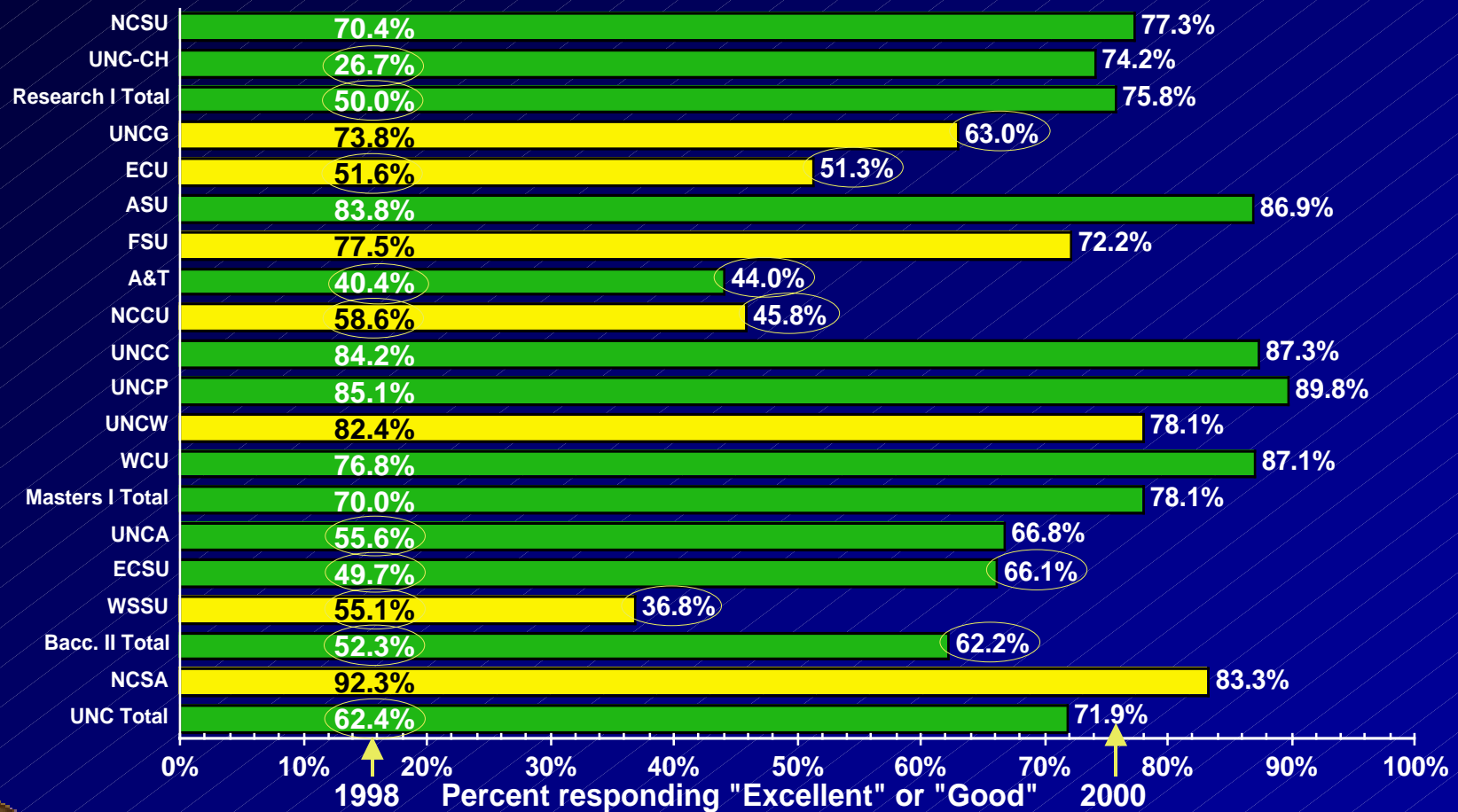
Academic, Student, and Administrative Services

Administrative Services

**(Lower-division versus
upper-division experience)**

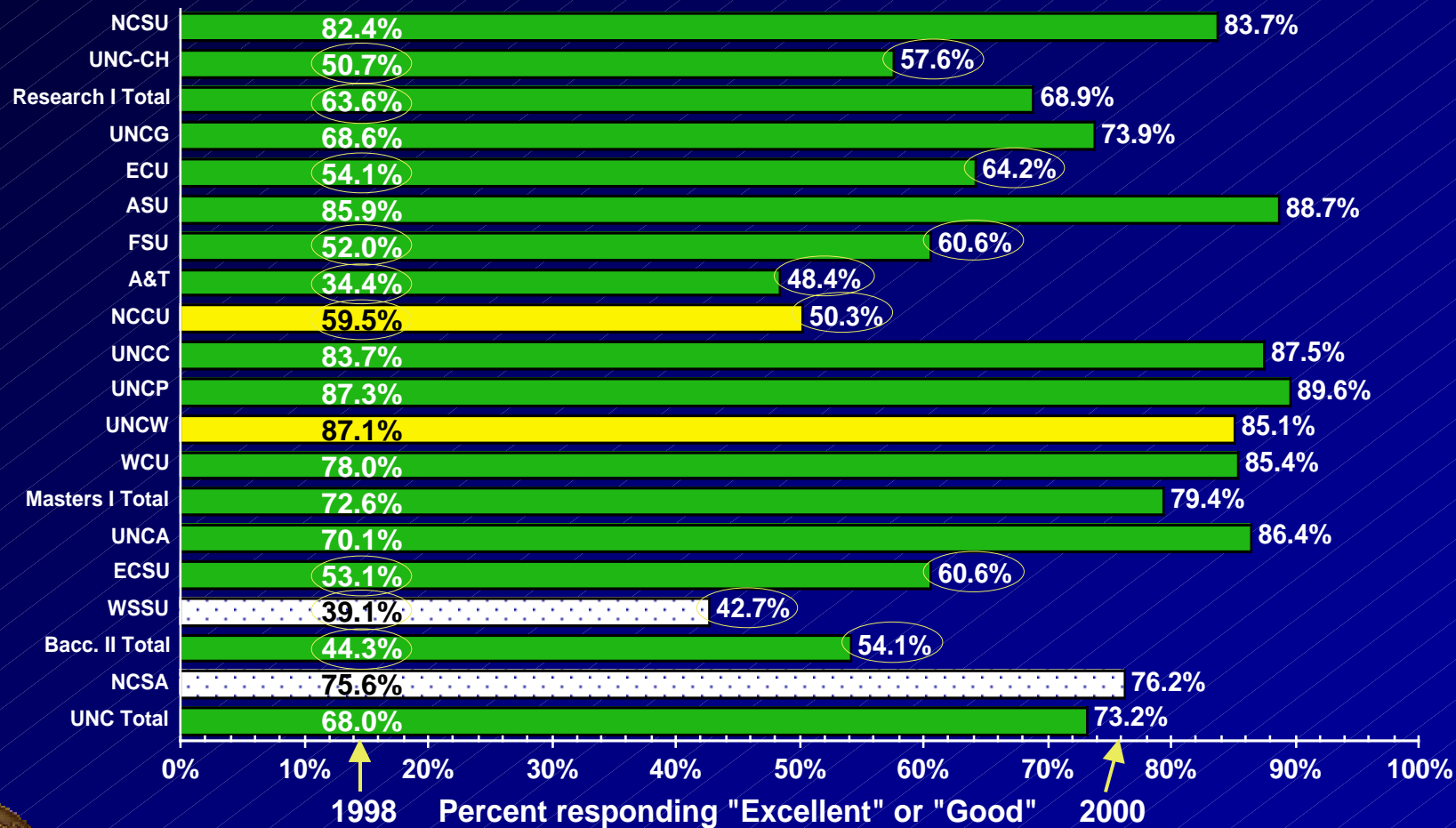


Sophomores: Based on your experience so far, how would you evaluate registration process?



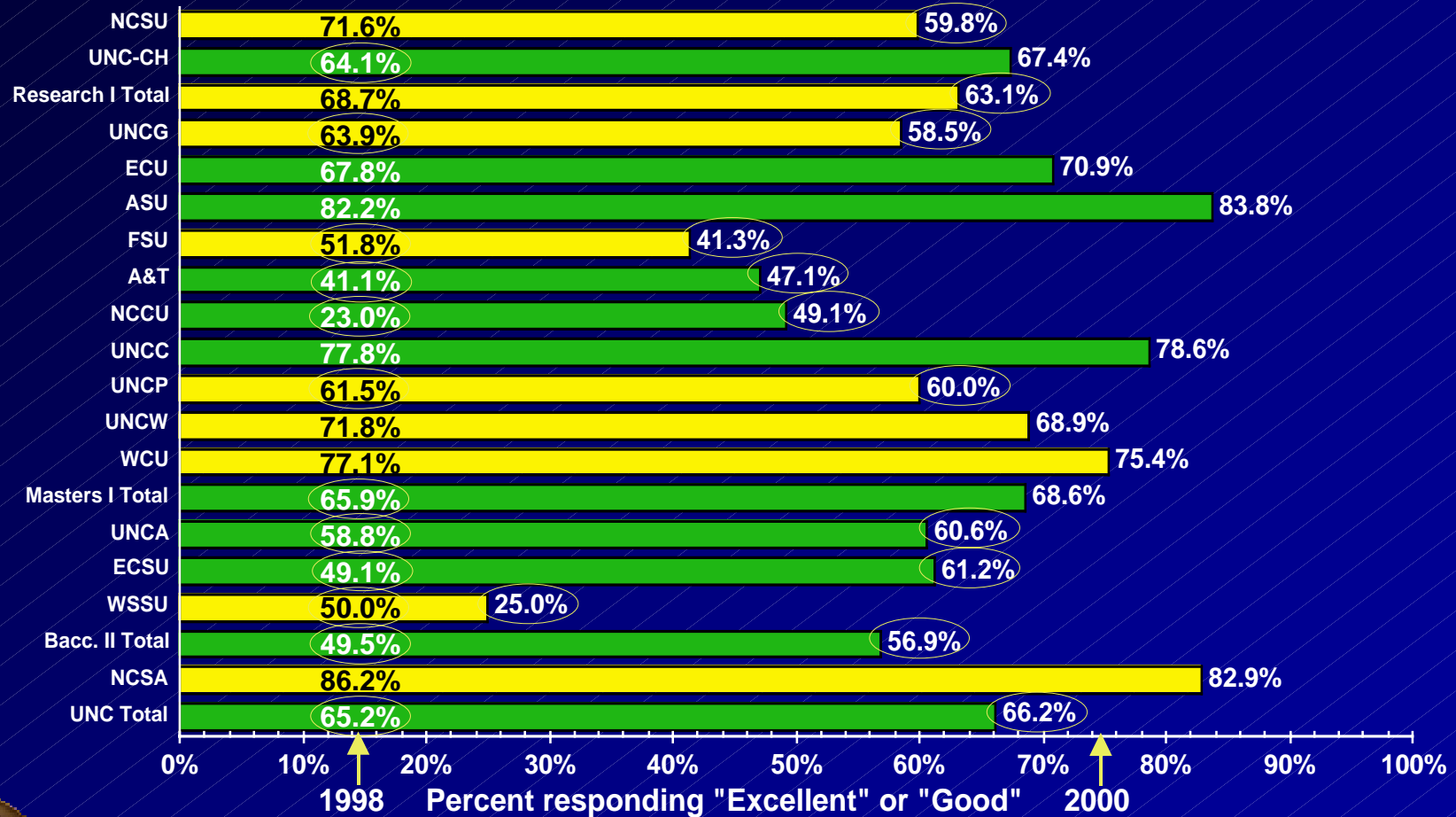
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Seniors: Based on your last two years on this campus, how would you evaluate registration process?



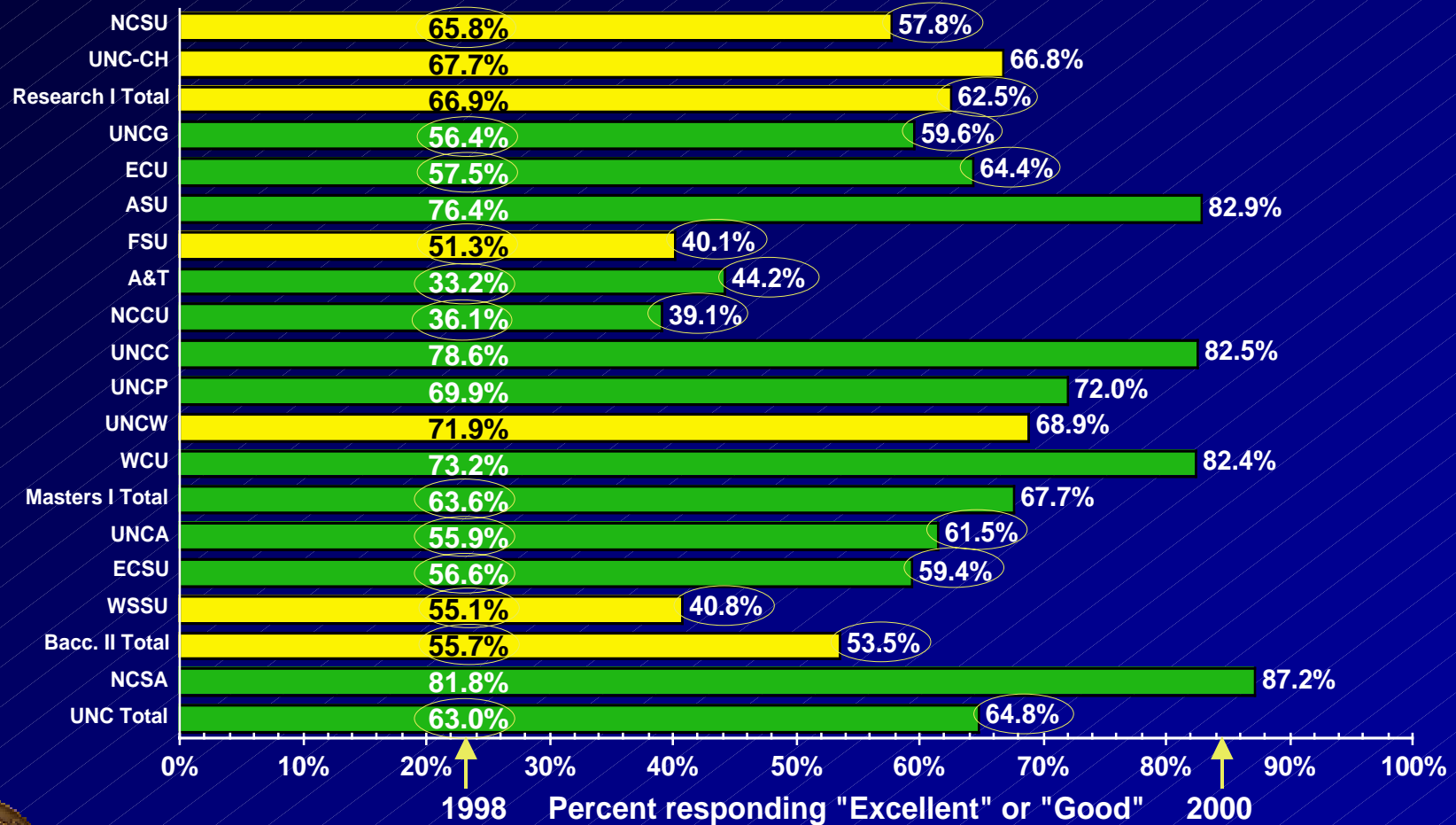
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Sophomores: Based on your experience so far, how would you evaluate financial aid services?



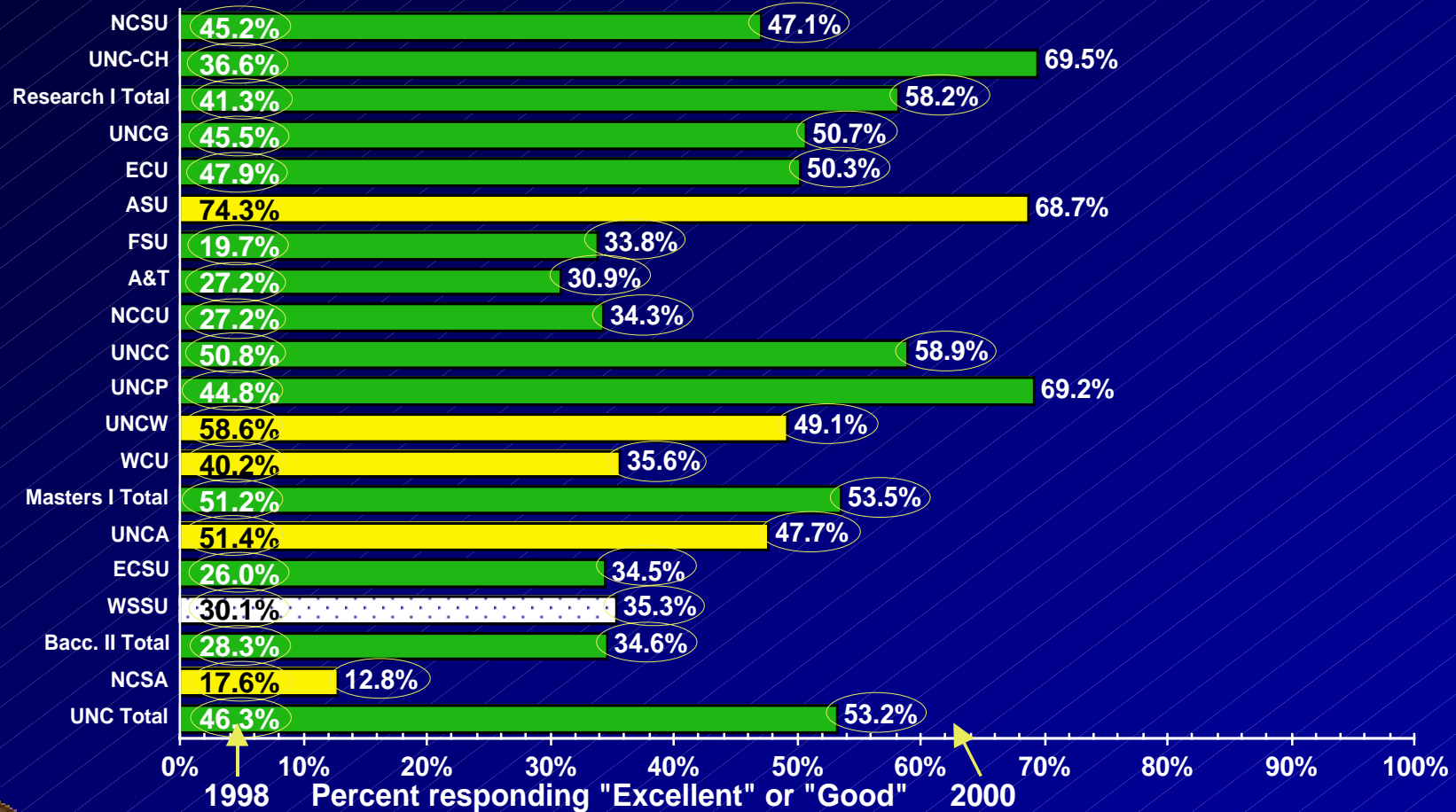
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Seniors: *Based on your last two years on this campus, how would you evaluate financial aid services?*



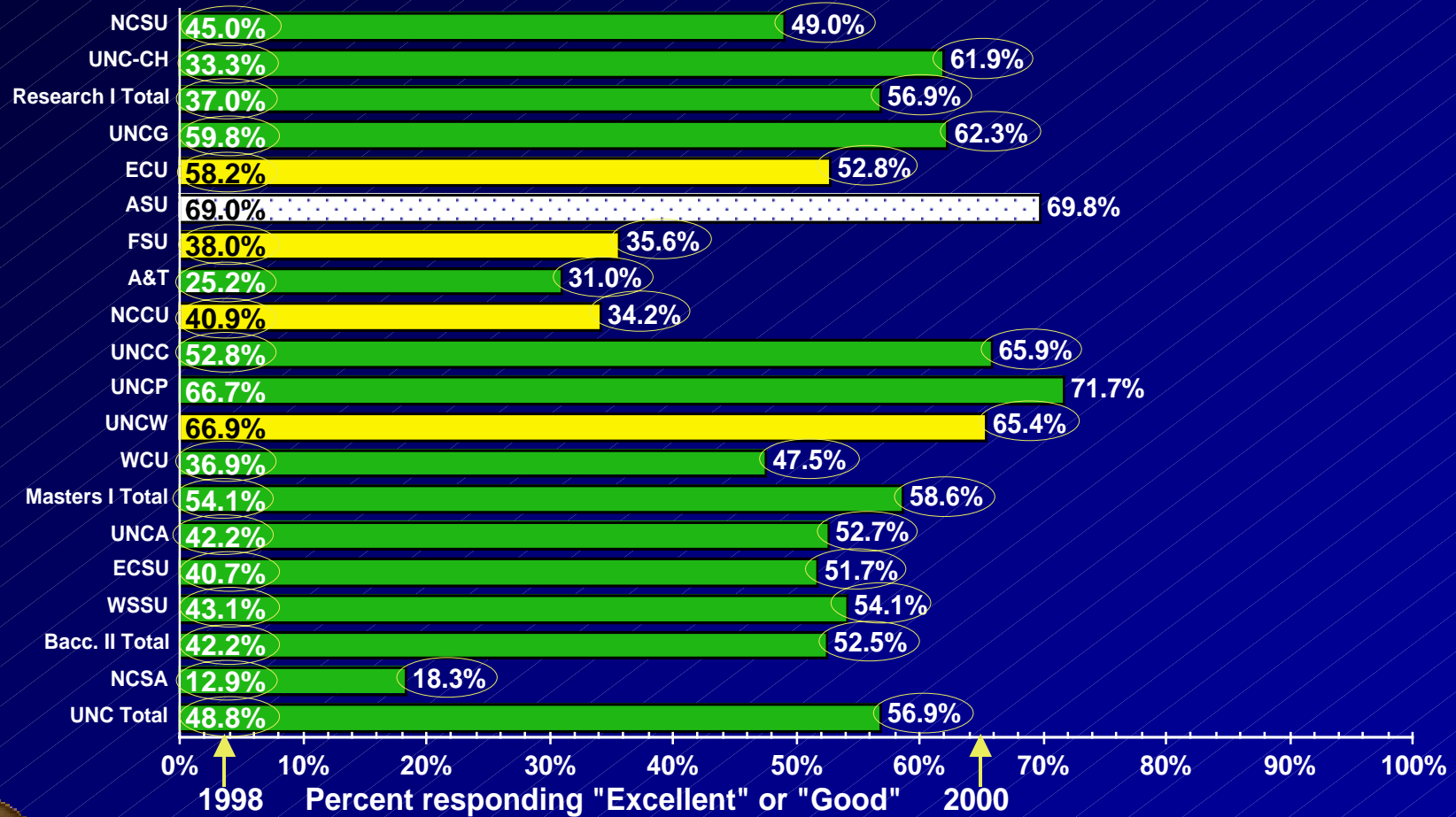
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Sophomores: Based on your experience so far, how would you evaluate campus food services?



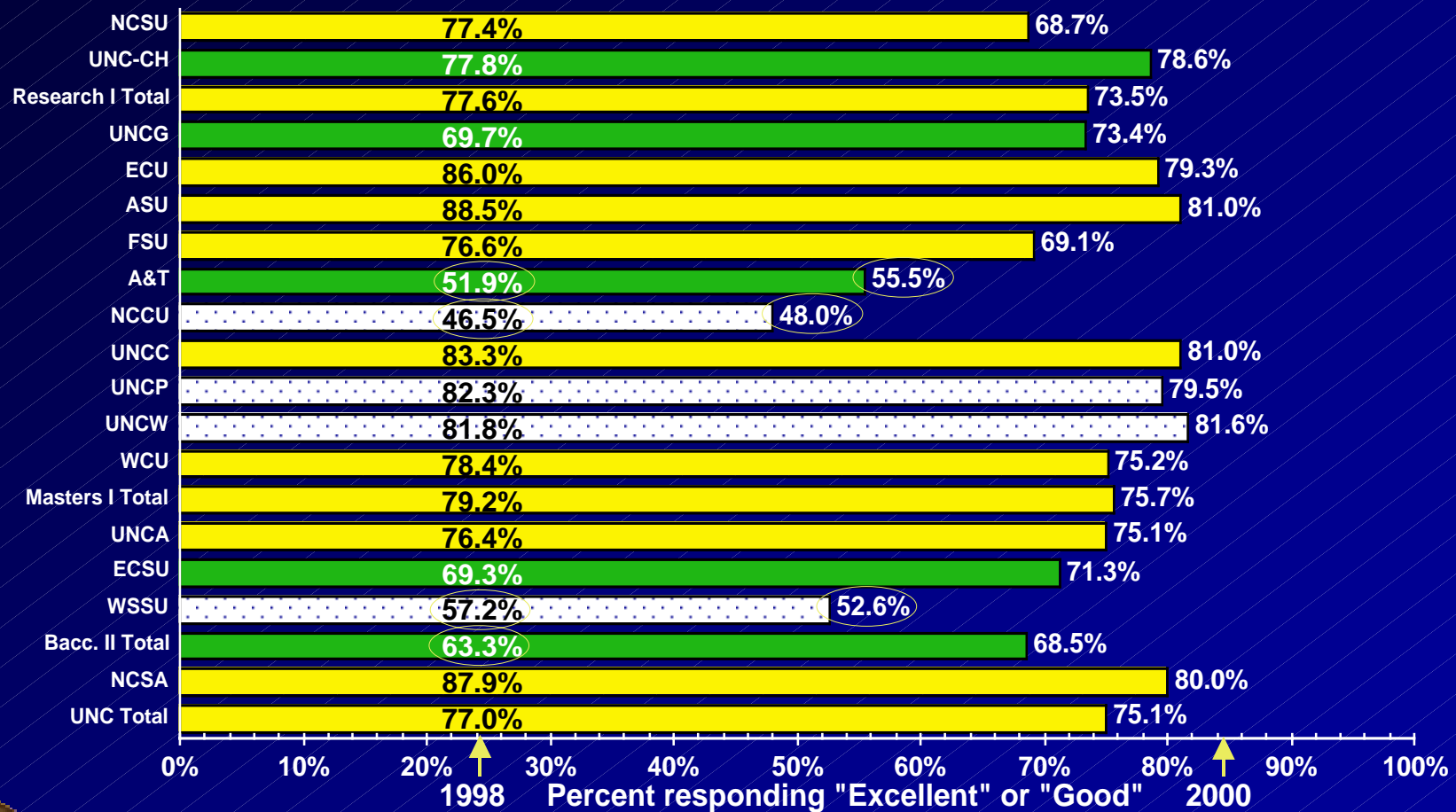
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Seniors: Based on your last two years on this campus, how would you evaluate campus food services?



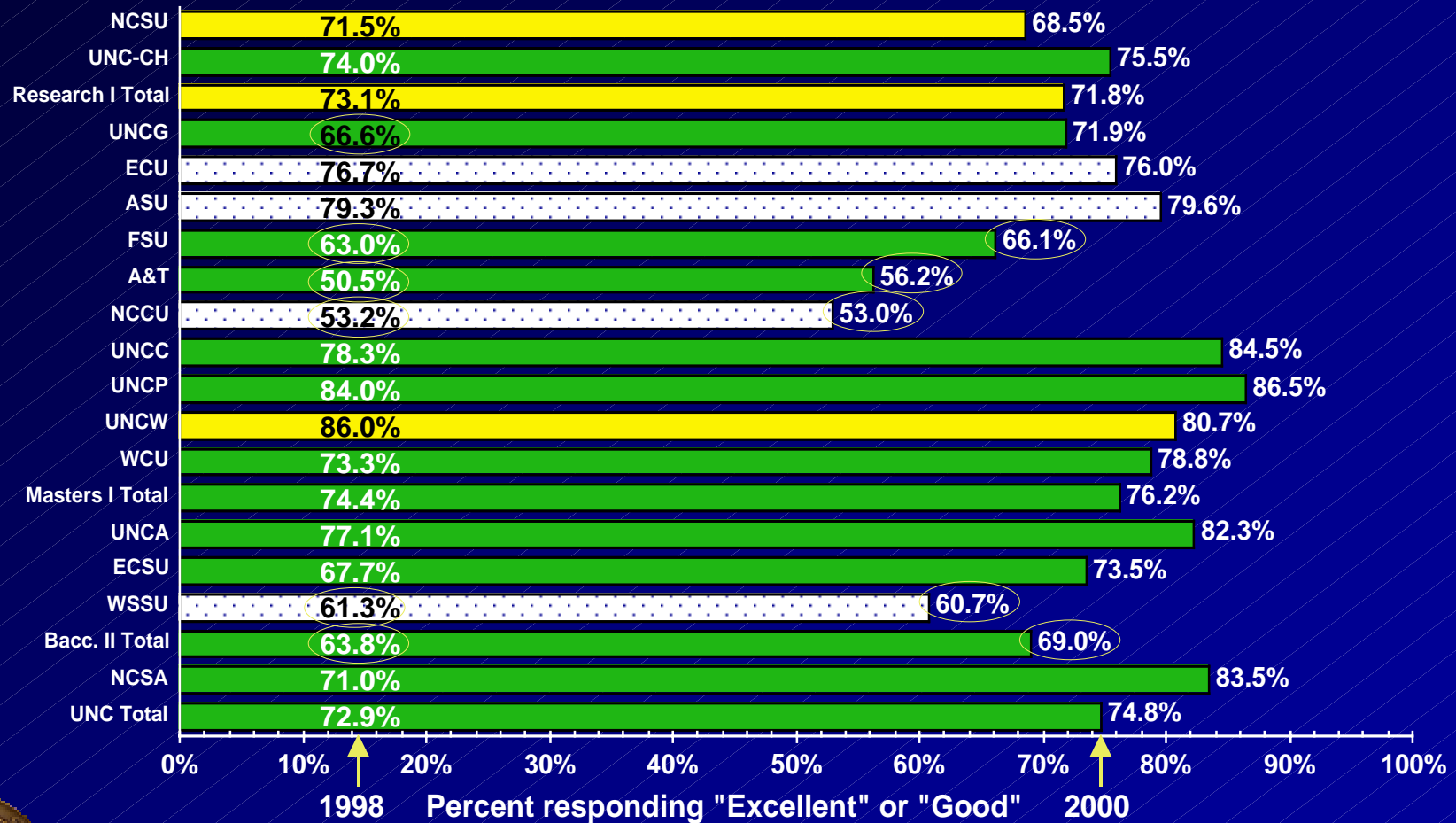
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Sophomores: Based on your experience so far, how would you evaluate business services/cashier/student accounts?



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Seniors: Based on your last two years on this campus, how would you evaluate business services/cashier/student accounts?



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